Quality Policy

CARSA understands quality as a function that involves not only management but also all company personnel involved in its activities, and defines quality as follows:

"A process of continuous innovation aimed at satisfying customers, company personnel and interested parties through the optimal and effective fulfilment of requirements, while seeking new opportunities that the company can identify thanks to its experience and involvement".

CARSA offers solutions based on each customer's specific needs, always ensuring personalised attention, comprehensive and ongoing service, and an immediate response.

Flexibility and adaptability, a global perspective, pragmatism, a business-oriented approach and the pursuit of measurable financial results constitute CARSA's main differentiating factors.

The services offered by the Company are provided in accordance with the Quality Management System described in this manual and in the documents referenced in or derived from it, established on the basis of the international standard UNE-EN-ISO 9001-2015. It also complies with the requirements established by applicable legislation in force.

Scope of the System

CARSA GETXO - MADRID – BARCELONA

Consultancy Services for Implementation and Management of Strategic Technology-Bases Innovation and Internationalization Projects.

AIC – DERIO – Asociación Innovalia

Research and management services for R&D&I projects, training activities and knowledge transfer.